

# The Woodlands High School

## Proctorio Test Security Information

### Proctorio is a Learning Integrity Platform

This course will use Proctorio, a remote proctoring solution designed to protect the integrity of this course's assessments and chosen by Conroe ISD to be utilized on all campuses. The course instructor will choose the secure exam settings appropriate for this course.

### Equity and Fairness

The reason the district chose Proctorio is to make education more equal by giving each student an opportunity to earn the grades they deserve. Our goal is to preserve academic integrity for all of our students.

### Privacy

Proctorio is a trusted platform for remote proctoring because of its commitment to student privacy. Proctorio uses single sign-on through Canvas and only I or the Canvas Course teacher of record at TWHS will have access to your exam data. Proctorio never requires personally identifiable information from students ([Password/Access Code Guide](#)) and Proctorio will never sell your data to third parties. Read more about [Proctorio's approach to privacy](#).

### Security

Proctorio only runs as an extension in your browser. This means that Proctorio works within a sandbox and has limited access to your computer system unlike traditionally installed software applications that have complete access to your computer's hard drive.

Proctorio only runs while you are taking your exam. After your exam ends, you may uninstall the extension by right-clicking on it. Just remember, you must reinstall the extension again before starting your next exam.

All student data is kept safe using zero-knowledge encryption, meaning student data is scrambled and unreadable by anyone outside. Even Proctorio cannot see your exam data. Read more about [Proctorio security](#).

### Getting Started

Before getting started on your first exam, make sure to follow the instructions in [Proctorio's Quick Start Test Taker Guide](#) for the extension. To verify your computer system meets the requirements, take the practice quiz. This will ensure that everything will run smoothly on the day of the exam.

If after reading the Quick Start Test Taker Guide you have any trouble while using Proctorio, you can reach out to Proctorio. Proctorio support is available 24/7 and can assist in troubleshooting any extension-related issues before, during, and after your exam. You can contact Proctorio support via email at [support@proctorio.com](mailto:support@proctorio.com) or by starting a live chat by clicking the Proctorio extension's shield icon.

### What if I don't want to use Proctorio at home?

All exams are available to take on campus. Remote students may contact their teacher and take the exam during their regularly scheduled class. Remote students may also choose to take the exam in the on-campus SCOTS testing room by signing up via link on TWHS main website, or Monday through Thursday between 3:00 and 5:00 in our after school testing center (link to sign up also on TWHS main website).

### Proctorio Basics

You must use the current version of Google Chrome. It is best to log in through the CISD SSO. You must download the Proctorio Chrome extension: <https://getproctorio.com/>